



**Business**

# Training Academy

**ORANGE CLOUD**

**F**ixed **M**obile **U**nification



Belgium

[CLICK HERE](#)

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### HOW DOES IT WORK ?

- Group/direct number
- Private
- Available
- On Duty
- Out of group
- Delegate
- Voicemail
- Overview statuses

### HOW CAN I ?

- Change status
- Transfer



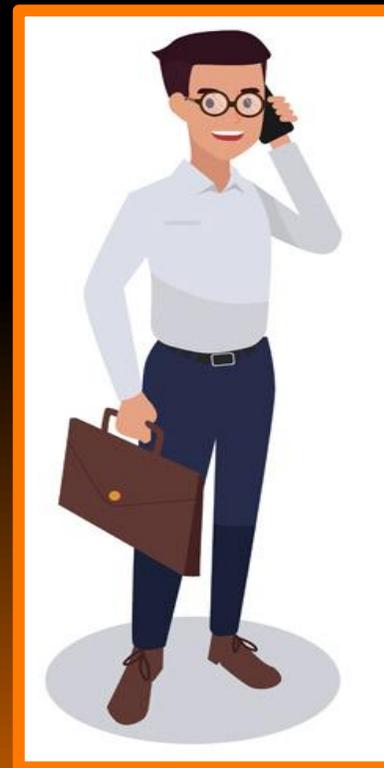
# HOW DOES IT WORK ?



- Group/direct number



VS



- Group/direct number



## General number (group)

02/999.90.10



02/999.90.10



GROUP

## Direct numbers (colleagues):

- John 02/999.90.11
- Peter 02/999.90.12
- Mary 02/999.90.13

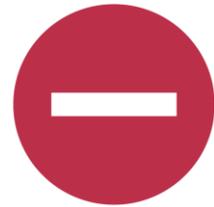


02/999.90.11



DIRECT

- Private



Private

 Private

ORANGE CLOUD - FMU

- Private



General nr (group)



02 999 90 10

Orange

 INCOMING CALL



NEXT 

 Private

- Private



Direct number



02 999 90 11

John



INCOMING CALL



NEXT 

 Private

- Private



OUTGOING CALL



Mobile number



0499 52 22 22

~~02 999 90 10~~



CUSTOMER



NEXT 

 Private

- Private



 OUTGOING CALL



Mobile number



0499 52 22 22

~~02 999 90 10~~



NEXT 

 Private

- Private



Mobile number



0499 52 22 22

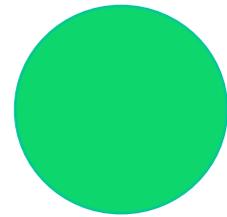


INCOMING CALL



The **STATUSES DO NOT** take into account incoming calls on the mobile number

- Available



Available

Available

ORANGE CLOUD - FMU

- Available



General nr (group)



02 999 90 10

Orange

 INCOMING CALL



NEXT >>

● Available

ORANGE CLOUD - FMU

- Available



Direct number  
→

02 999 90 11

John

📞 INCOMING CALL



NEXT >>

Available

ORANGE CLOUD - FMU

- Available



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



CUSTOMER



NEXT >>

Available

ORANGE CLOUD - FMU

- Available



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



NEXT >>

Available

- Available



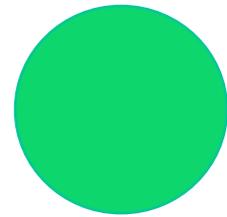
Mobile number  
0499 52 22 22

INCOMING CALL



The **STATUSES DO NOT** take into account incoming calls on the mobile number

- On Duty



On Duty

 On Duty

ORANGE CLOUD - FMU

- On Duty



General nr (group)



02 999 90 10

Orange



INCOMING CALL



NEXT >>

● On Duty

- On Duty



Direct number  
→

02 999 90 11

John

📞 INCOMING CALL



NEXT >>

● On Duty

- On Duty



 OUTGOING CALL



Mobile number



0499 52 22 22

~~02 999 90 10~~



NEXT >>

● On Duty

- On Duty



 **OUTGOING CALL**



Mobile number



**0499 52 22 22**

~~02 999 90 10~~



NEXT >>

 On Duty

- On Duty



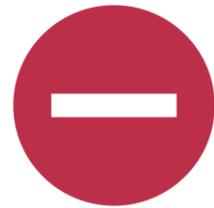
Mobile number  
→  
**0499 52 22 22**

 **INCOMING CALL**



The **STATUSES DO NOT** take into account incoming calls on the mobile number

- Out of group



Out of group

 Out of group

ORANGE CLOUD - FMU

- Out of group



General nr (group)

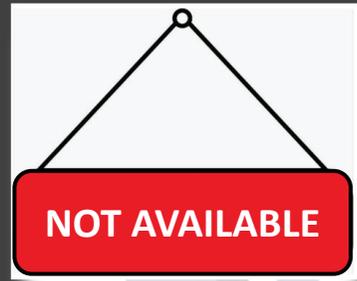


02 999 90 10

Orange



INCOMING CALL



GROUP



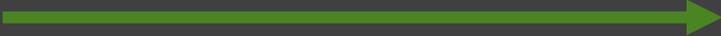
Out of group

ORANGE CLOUD - FMU

- Out of group



Direct number



02 999 90 11

John

INCOMING CALL



DIRECT

NEXT >>

 Out of group

ORANGE CLOUD - FMU

- Out of group



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



NEXT 

 Out of group

# ORANGE CLOUD - FMU

- Out of group



## OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



NEXT 

Out of group

- Out of group



Mobile number



0499 52 22 22

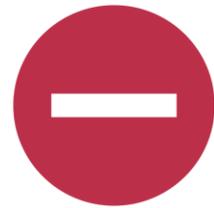


INCOMING CALL



The **STATUSES DO NOT** take into account incoming calls on the mobile number

- Delegate



Delegate

 Delegate

ORANGE CLOUD - FMU

- Delegate



General nr (group)

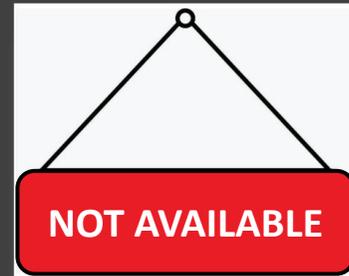


02 999 90 10

Orange



INCOMING CALL



GROUP



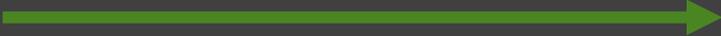
 Delegate

ORANGE CLOUD - FMU

- Delegate



Direct number



02 999 90 11

John



INCOMING CALL



General nr  
(group)  
Orange

 Delegate

ORANGE CLOUD - FMU

- Delegate



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



 Delegate

ORANGE CLOUD - FMU

- Delegate



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



 Delegate

- Delegate



Mobile number



0499 52 22 22

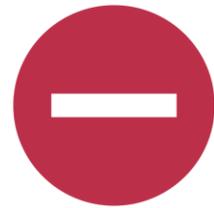


INCOMING CALL



Please note!  
The **STATUSES DO NOT** take into account incoming calls on the mobile number

- Voicemail



Voicemail

 Voicemail

ORANGE CLOUD - FMU

- Voicemail



General nr (group)

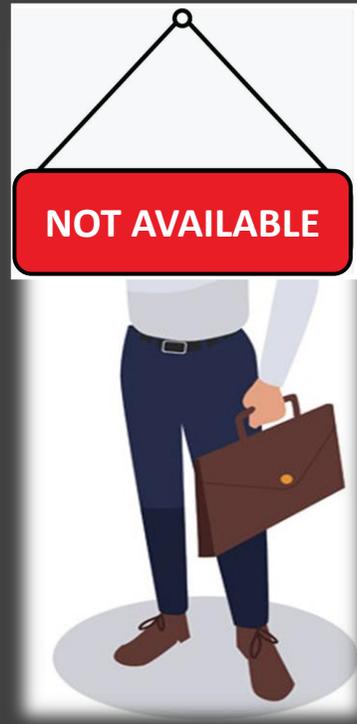


02 999 90 10

Orange



INCOMING CALL



GROUP



 Voicemail

ORANGE CLOUD - FMU

- Voicemail



Direct number  
→

02 999 90 11  
John

 INCOMING CALL



# Voicemail

# ORANGE CLOUD - FMU

- Voicemail



## OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



 Voicemail

ORANGE CLOUD - FMU

- Voicemail



OUTGOING CALL



General nr (group)



02 999 90 10

Orange

~~0499 52 22 22~~



# Voicemail

# ORANGE CLOUD - FMU

- Voicemail



Mobile number  
→  
**0499 52 22 22**

 **INCOMING CALL**



The **STATUSES DO NOT** take into account incoming calls on the mobile number

- Overview statuses





- Overview statuses

| OVERVIEW STATUSES  | <br>INCOMING CALL FOR<br>ORANGE | <br>INCOMING CALL FOR<br>JOHN | <br>VISIBLE NR FOR<br>OUTGOING CALLS |
|--|--|--|---|
|  Private        |                                 |                               | Private mobile John   |
|  Available      |                                 |                               | Entreprise Orange   |
|  On Duty        |                                 |                               | Private mobile John   |
|  Out of group |                                |                              | Entreprise Orange   |
|  Delegate     |                               |                             | Entreprise Orange   |
|  Voicemail    |                               |                             | Entreprise Orange   |

# HOW CAN I ?



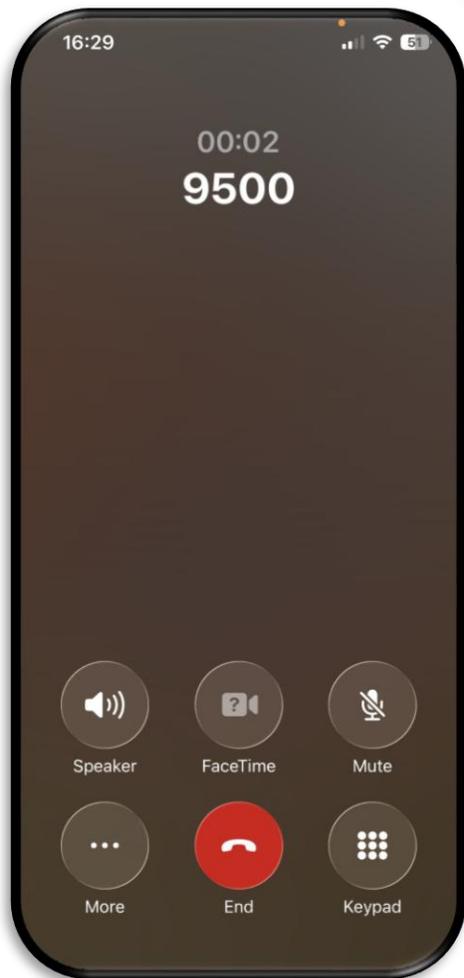
- Change status



# WITHOUT THE APPLICATION ON THE SMARTPHONE

# ORANGE CLOUD - FMU

Call number  
**9500**



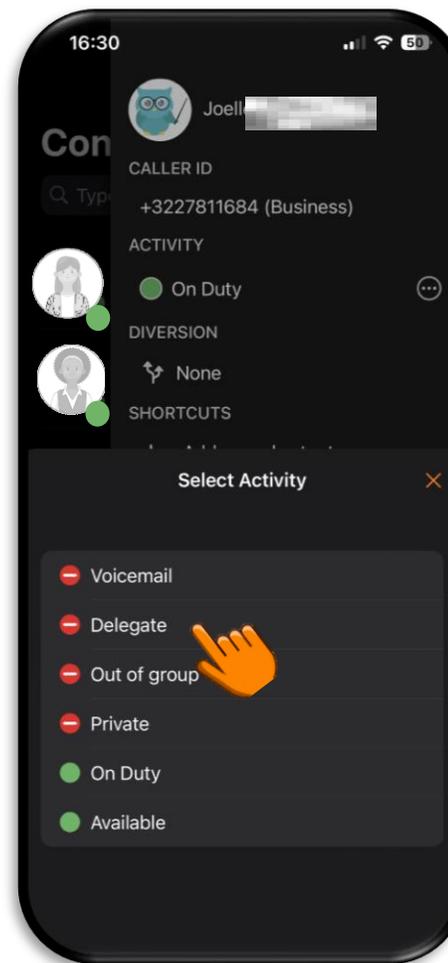
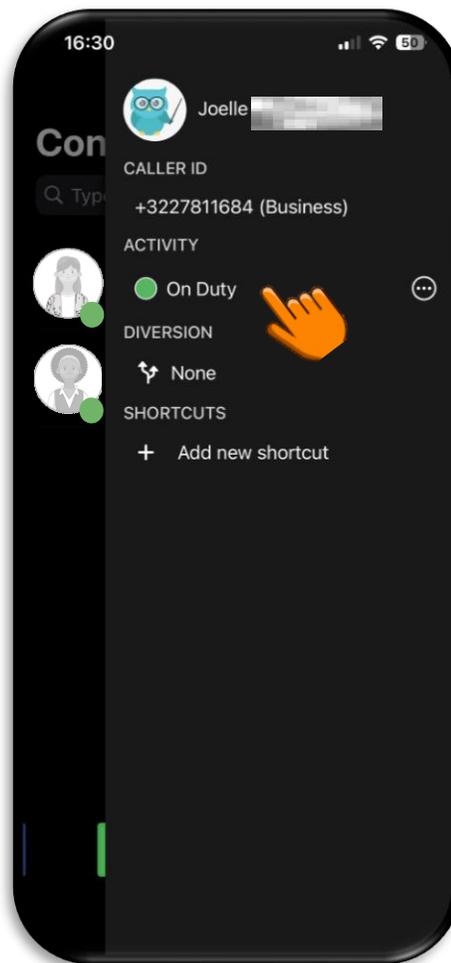
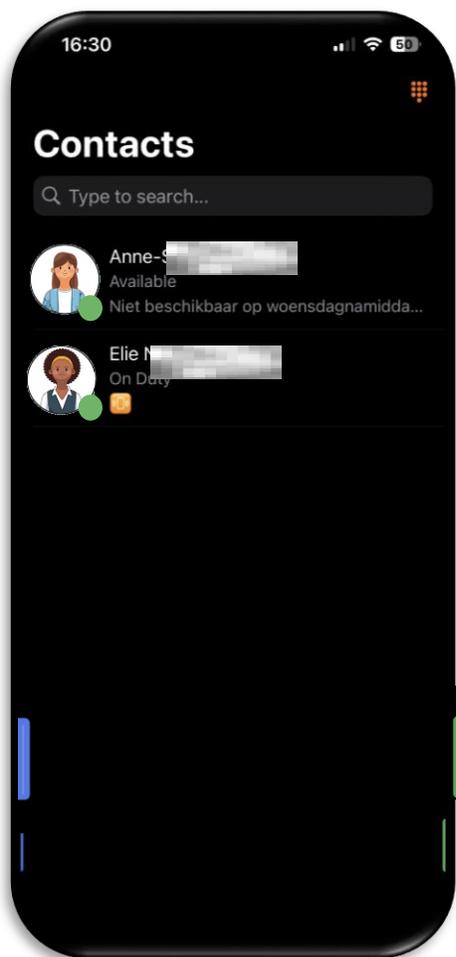
- Change status



|   |              |
|---|--------------|
| 1 | Private      |
| 2 | Available    |
| 3 | On Duty      |
| 4 | Out of group |
| 5 | Delegate     |
| 6 | Voicemail    |



# WITH THE APPLICATION ON THE SMARTPHONE



# ORANGE CLOUD - FMU

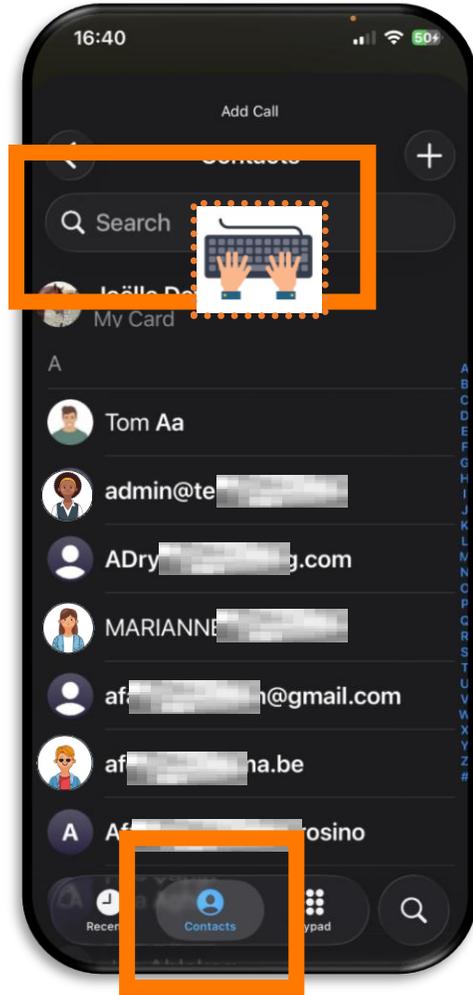
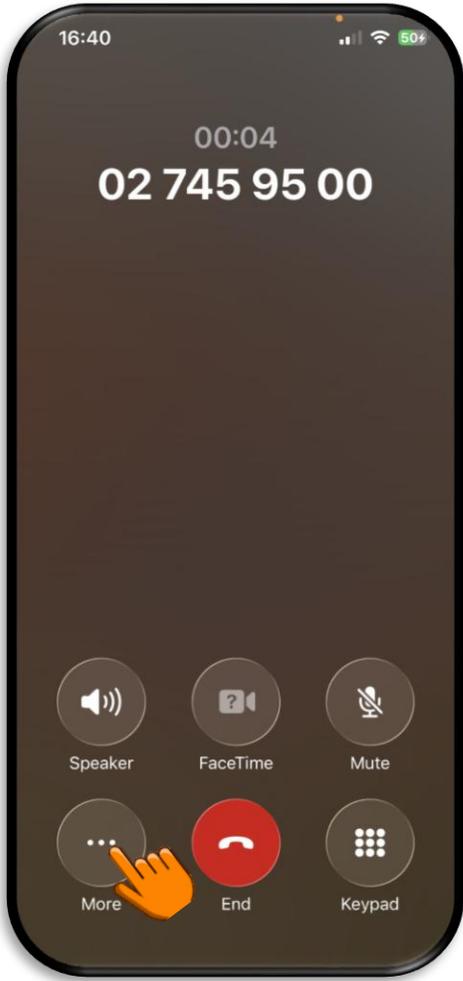
- Change status



- Transfer



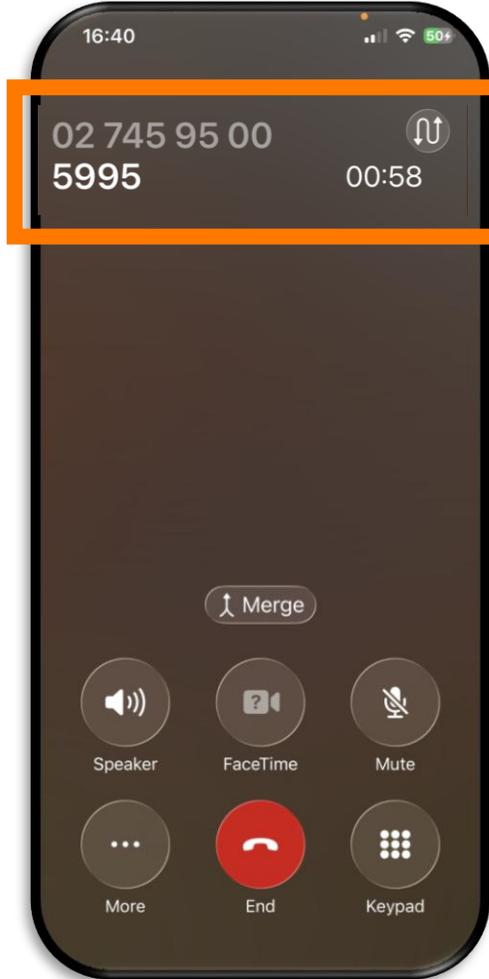
- Transfer



OR



internal or external number



Incoming call automatically on hold



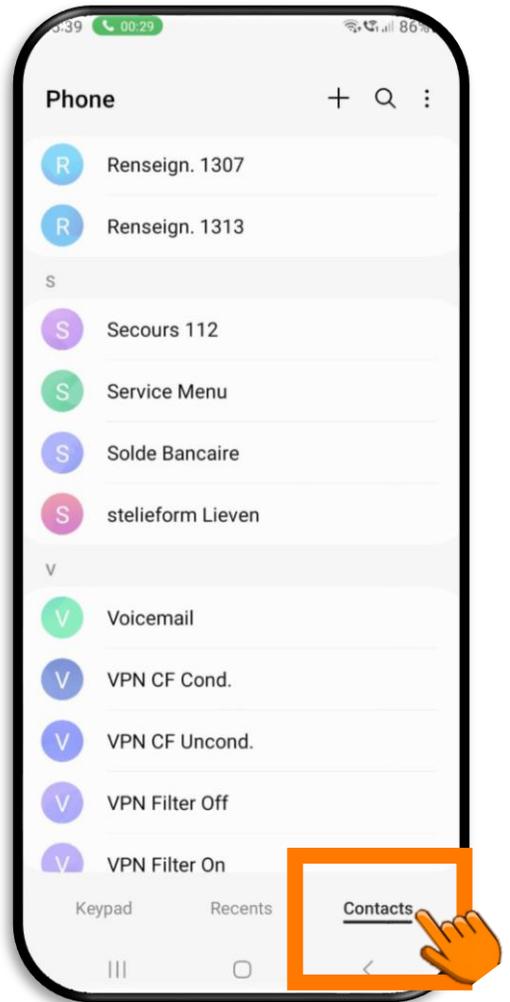
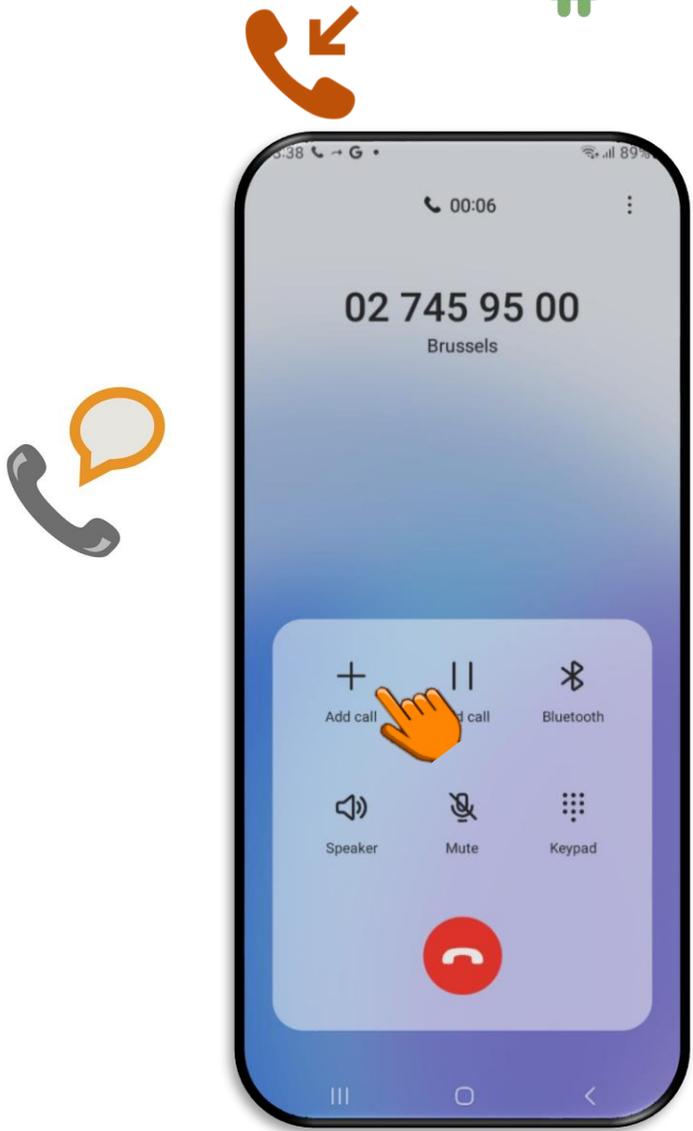
In conversation with outgoing call

 to transfer

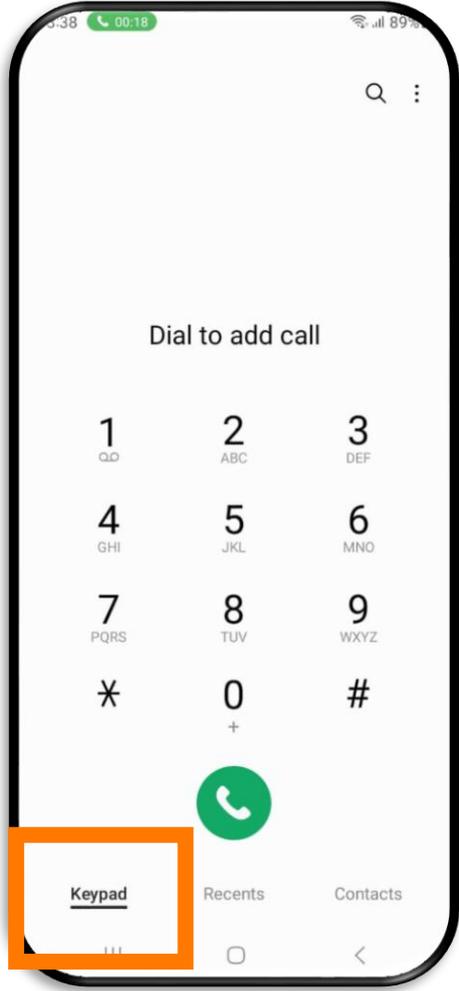
- Transfer



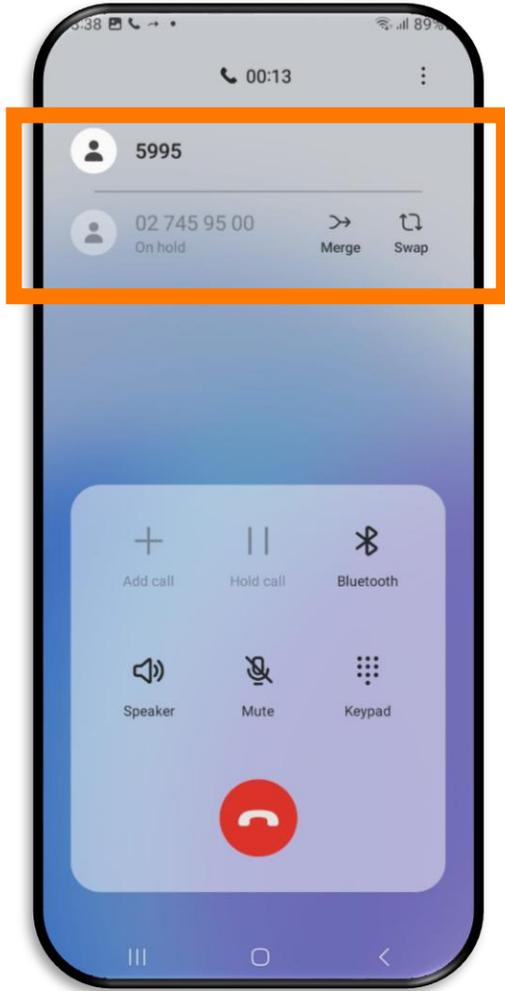
- Transfer



OR



internal or external number



-  Incoming call automatically on hold
-  In conversation with outgoing call



 to transfer



# Business

Success and  !

Lead the Future 

