

Fax Printer

User Guide

A31003-P3010-U108-16-7619

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1 About this Documentation

This section contains some introductory information on this documentation.

1.1 Types of Topics

The types of topics include concepts and tasks:

Type of topic	Description
Concept	Explains the "What" and provides an overview of context and background information for specific features, etc.
Task (operating instructions)	Describes task-oriented application cases (i.e., the "How") step-by-step and assumes familiarity with the associated concepts. Tasks can be identified by the title How to

Related Topics

- [Display Conventions](#)

1.2 Display Conventions

This documentation uses a variety of methods to present different types of information.

Type of information	Presentation	Example
User Interface Elements	Bold	Click on OK .
Menu sequence	>	File > Exit
Special emphasis	Bold	Do not delete Name.
Cross-reference text	Italics	You will find more information in the topic <i>Network</i> .
Output	Monospace font, e.g., Courier	Command not found.
Input	Monospace font, e.g., Courier	Enter LOCAL as the file name.
Key combination	Monospace font, e.g., Courier	<Ctrl>+<Alt>+<Esc>

Related Topics

- [Types of Topics](#)

2 Introduction

This document is intended for the users of Fax Printer and describes its installation, configuration and operation.

2.1 Fax Printer

Fax Printer is an application for sending fax messages with individually created cover sheets from Windows applications such as Microsoft Word, for example.

Fax Printer consists of the following components:

- Fax Cover Editor
- Fax Printer Driver - with the following features:
 - Sending faxes to individual recipients
 - Directories
 - Use of central cover sheets
 - Using predefined headers
 - Merge fax
 - Control via the user interface
 - Control via the command line

INFO: Sending fax messages from Crystal Reports 9 is not supported.

Related Topics

- [Fax Cover Editor](#)
- [Fax Printer Driver](#)

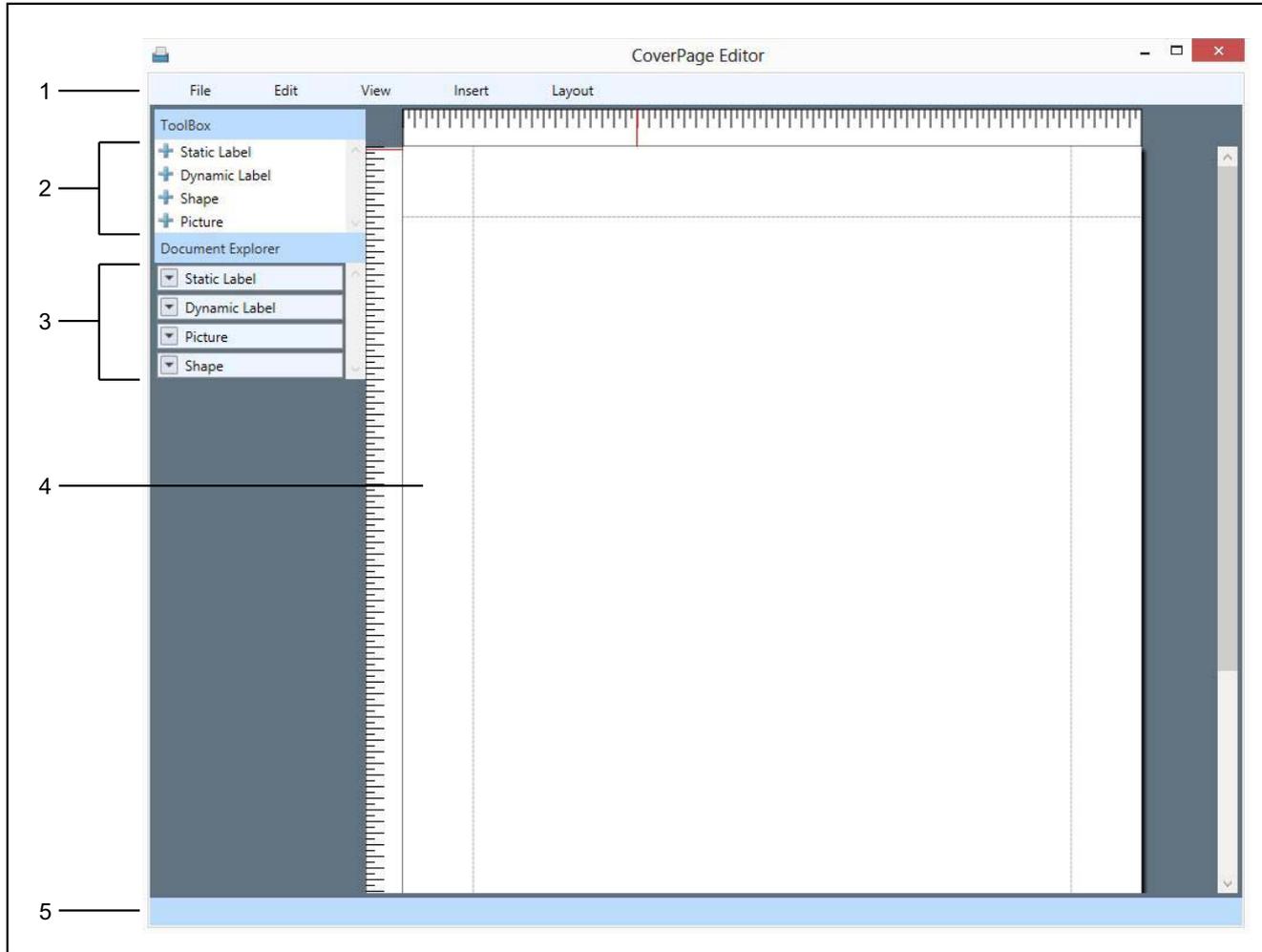
2.2 User Interface Elements of the Fax Cover Editor

The user interface of the Fax Cover Editor consists of the main window and context menus.

The main window consists of the following elements:

Introduction

User Interface Elements of the Fax Cover Editor



Digit	Element
1	Menu bar with the menus: <ul style="list-style-type: none"> • File • Edit • View • Paste • Layout
2	ToolBox
3	Document Explorer
4	Workspace
5	Status bar Shows the position of the mouse pointer from the top left page margin in pixels

Context menus

Context menus provide situation-based actions for selection. Context menus can be opened by clicking on the relevant object with the second (usually the right) mouse button.

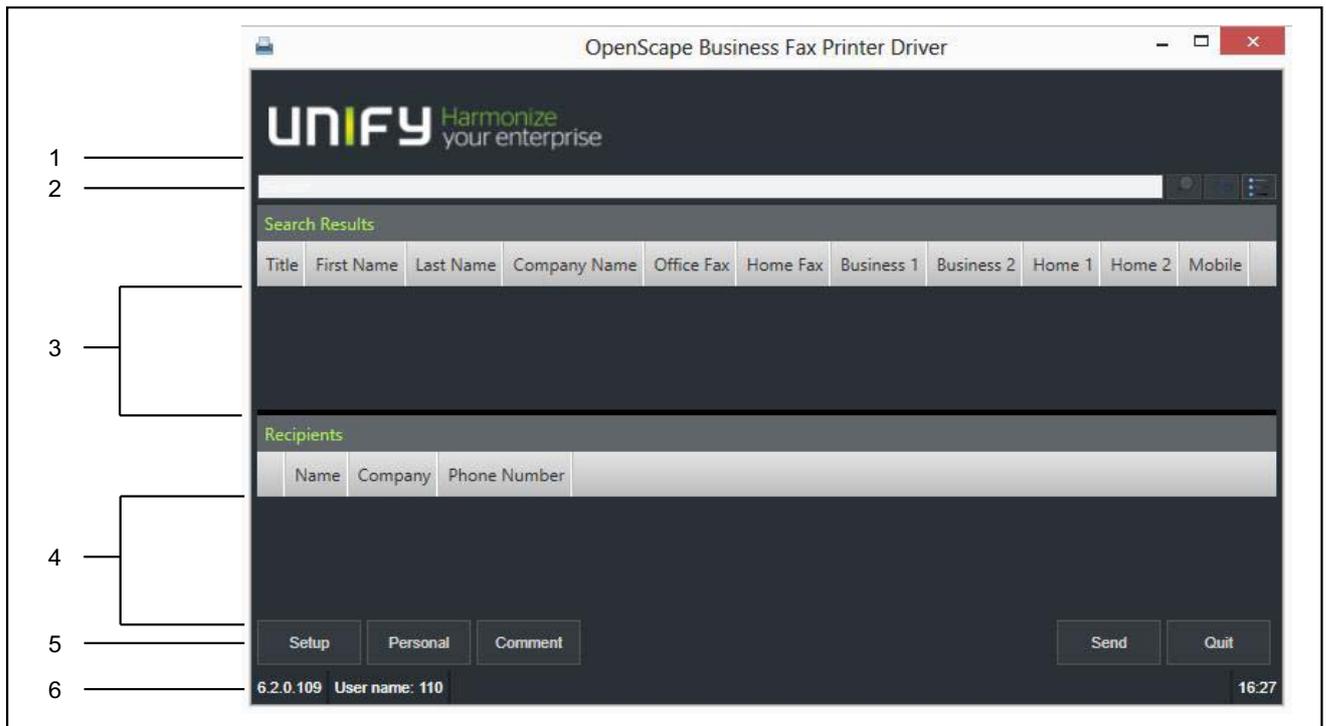
Related Topics

- [User Interface Elements of the Fax Printer Driver](#)

2.3 User Interface Elements of the Fax Printer Driver

The user interface of Fax Printer Driver consists of the **Fax Printer** window.

The **Fax Printer** window consists of the following elements:



Digit	Element
1	Note line
2	Input panel for specifying recipients consisting of: <ul style="list-style-type: none"> • Input field for fax number or search term • Symbol for searching • + symbol • Symbol for selecting directories to be searched
3	Search results list

Introduction

User Interface Elements of the Fax Printer Driver

Digit	Element
4	Recipient list
5	Function bar
6	Status line, including version information

Tooltips

Tooltips are tiny windows which display more information on certain objects of the graphical user interface such as icons, input fields or buttons, for example. ... at the end of a label indicates "incomplete due to lack of space". The tool tip appears when you let the mouse pointer hover over that element for a brief period of time.

Related Topics

- [User Interface Elements of the Fax Cover Editor](#)

3 Installing and Starting the Fax Printer

The installation of fax Printer is subject to specific requirements.

Fax Printer is usually installed on the PC with the UC clients of the unified communications solution UC Suite. If it is not installed with the UC client, it can be subsequently installed via the `CommunicationsClients.exe` file. This file is made available to you by the administrator of the communication system.

To perform the installation, your Windows user account requires local administrator rights.

3.1 How to Install Fax Printer

Prerequisites

- Your administrator has provided you with the `install-common.zip` file.

Step by Step

- 1) Unpack the `install-common.zip` file in a directory of your choice.
- 2) Switch to the unpacked `install-common` directory.
- 3) Before starting the installation, read the instructions for the supported operating systems in the `ReadMe first.rtf` file.
- 4) Then, run the `CommunicationsClients.exe` install file.
- 5) If the **User Account Control** window appears with the message `An unidentified program wants access to your computer`, click **Allow** or **Yes**.
- 6) Click on **Next** twice.
- 7) Click on **Custom**.
- 8) Select **Fax Printer** to install it.
- 9) Follow the instructions until the installation is finished.

Related Topics

- [How to Start the Fax Cover Editor](#)
- [How to Uninstall Fax Printer](#)

3.2 How to Start the Fax Cover Editor

Prerequisites

- Fax Printer is installed on your PC.

Step by Step

- › Click on **Start > Program Files > Communications Clients > Fax Cover Editor**.

Related Topics

- [How to Install Fax Printer](#)
- [How to Invoke the Fax Cover Editor from the Fax Printer Driver](#)

3.3 How to Uninstall Fax Printer

Step by Step

- 1) Close the Fax Cover Editor and Fax Printer Driver applications, if open.
- 2) Click in the **Control Panel** on **Programs and Features**.
- 3) Click on **Edit** in the context menu of the **CommunicationsClients** entry.
- 4) Click on **Modify**.
- 5) Select **Fax Printer** to uninstall it.
- 6) Follow the instructions until the uninstallation is finished.

Related Topics

- [How to Install Fax Printer](#)

3.4 Automatic Updates

Automatic updates ensure that the UC clients are always kept up-to-date with the latest version.

When a Client determines that there is a newer version than the one currently running, it is either updated automatically or the user is notified about the option to perform the update. If necessary, a message is displayed indicating that the user must exit the application or multiple applications in order to perform the automatic update.

INFO: We recommend that you always perform the automatic updates offered for our clients. This also applies to software that is required for certain clients.

3.4.1 How to Perform Automatic Updates

Prerequisites

- You have received a message such as: [...] client update available. Please wait while the update is done. Please close the following programs to continue the update: [...].

Step by Step

- › Close the named programs.

4 First Steps

The First Steps describe the recommended actions to be taken right at the beginning.

The following steps must be performed before using the applications:

- Select the user interface language for the Fax Printer Driver:
The first time you access the Fax Printer Driver, you will need to log in. The user name and password of the UC Suite clients are used for this purpose. To change the language, a restart of the Fax Printer Driver is required.

The user interface language of the Fax Cover Editor depends on the language set for the UC clients myPortal for Desktop or myPortal for Outlook.

4.1 How to Select the User Interface Language of the Fax Printer Driver

Step by Step

- 1) Select the menu item for printing in the relevant application, e.g., **File > Print** in Microsoft Word.
- 2) Select **CommunicationsClients Fax Printer** as the printer.
- 3) Complete the following steps in the **Please log in** window:
 - a) Enter your call number in the **User Name** field.

INFO: The user name is identical for myPortal for Desktop, myPortal for Outlook, myAttendant and myAgent.

- b) Enter your **Password**.

INFO: The password is identical for myPortal for Desktop, myPortal for Outlook, myAttendant and myAgent.

NOTICE: If the wrong password is entered five times, your access to all UC clients will be locked. Unlocking is only possible by the administrator of your communication system.

- c) If you want to use Fax Printer Driver with an automatic login in the future, enable the **Save Password** check box. The Login window will then no longer be displayed. You can change this option at any time.

NOTICE: You should use the automatic login only if you are certain that no-one else has access to your user account. Otherwise, unauthorized users could, for example, potentially

access your voicemails and fax messages or redirect your station number to external toll-based destinations.

- d) If the IP address or the name of the UC Booster solution (UC Booster Card or UC Booster Server) does not appear in the **Server IP** field, enter it in that field.
 - e) Click on **OK**. The **Fax Printer** window appears.
- 4) Click on **Setup**.
 - 5) Click on the **Appearance** tab.
 - 6) Select the language from the **Language** drop-down list.
 - 7) Click on **OK**.
 - 8) Close the Fax Printer Driver application.

5 Fax Cover Editor

Fax Cover Editor is a Windows application to create individual cover pages for fax messages.

Basic Procedure to Create a Cover Page

To create a cover page, proceed as follows:

- [How to Create a New Cover Page](#)
- Insert and format objects (e.g., [How to Insert a Text Box](#))
- [How to Save a Cover Page as a File](#)

Objects

You can insert and format the following objects in a cover page:

- Text field (**Static Label**)
- Text field with variable text (**Dynamic Label**).
On sending a fax message with the cover page, Fax Printer Driver inserts the appropriate contents for a variable text with an optional prefix as a text field.

Prefix	Variable text
Note:	Personal Comment The Cover Page Comment , which you can enter in Fax Printer Driver when sending a fax message, appears in this field.
From:	Sender's First Name
From:	Sender's Last Name
From:	Sender's Full Name
From:	Sender's Fax Number
From:	Sender's Company Name
From:	Sender's Fax Group Name
From:	Sender's Fax Group Number
From:	Sender's Department Name
From:	Sender's Department Number
To:	Recipient's First Name
To:	Recipient's Last Name
To:	Recipient's Full Name
To:	Recipient's Fax Number
c/o:	Recipient's Company Name
Sent:	Fax Date
Pages:	Fax Pages

- **Picture** in the BMP or JPG file format

- **Shape**
 - **Horizontal Line**
 - **Rectangle**
 - **Square**
 - **Oval**
 - **Circle**
 - **Rounded Rectangle**
 - **Rounded Square**

ToolBox

The ToolBox enables the insertion of objects.

Document Explorer

The Document Explorer contains a list of all Cover Page objects. The objects are grouped by type and numbered in the order in which they were inserted. The selected objects appear in a red font.

The Clipboard

The Fax Cover Editor uses a separate clipboard that is independent of the Windows clipboard for cutting, copying and pasting objects.

Overlapping

For overlapping objects, you can define which should be in the foreground or the background.

Aligning Objects

You can align multiple objects to the first one selected with respect to the margin or middle line.

Page Margins

You can optionally display the page margins in the workspace.

Grid

You can optionally display the grid points in the workspace. On changing the position or size of objects, the displayed grid points are "magnetic".

Related Topics

- [Fax Printer](#)
- [How to Send a Fax Message to a Fax Number](#)
- [How to Send a Fax Message to Recipients Found by Searching Directories](#)

5.1 How to Create a New Cover Page

Step by Step

- › Click **File > New**

Related Topics

- [How to Save a Cover Page as a File](#)
- [How to Open a Cover Page](#)

5.2 How to Save a Cover Page as a File

Step by Step

- 1) Click **File > Save**
- 2) Enter a **File Name**.
- 3) Click **Save**.

Related Topics

- [How to Create a New Cover Page](#)
- [How to Open a Cover Page](#)

5.3 How to Open a Cover Page

Step by Step

- 1) Click on **File > Open ...** and then on the desired file.
- 2) Click **Open**.

Related Topics

- [How to Create a New Cover Page](#)
- [How to Save a Cover Page as a File](#)

5.4 How to Insert a Text Box

Step by Step

- 1) Drag **ToolBox > Static Label** into the workspace to the desired position.
- 2) Enter the desired text under **Caption**.

- 3) Select the desired type of **Alignment** for the text from the drop-down list.
- 4) Select one of the following options for the size setting:
 - If you want manually adjust the size of the text field, select the value **Manual Size** in the **Automatic** drop-down list.
 - If you want the size of the text field to be automatically adapted to the text, select the value **Auto Size** in the **Automatic** drop-down list.
- 5) If you want to select a **Back Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 6) Select one of the following options for the **Back Style**:
 - If you want the background to be transparent, select the value **Transparent** in the **Back Style** drop-down list.
 - If you want the background to be opaque, select the value **Opaque** in the **Back Style** drop-down list.
- 7) Select the desired **Border Style** from the drop-down list.
- 8) If you want to change the font, click on the button next to **Font**.
 - a) Select the desired **Font** in the list.
 - b) Select the desired **Font style** in the list.
 - c) Select the desired **Size** in the list.
 - d) Click **OK**.
- 9) If you want to select a **Fore Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 10) Click **Save**.

Related Topics

- [How to Insert a Field with Variable Text](#)
- [How to Insert a Picture](#)
- [How to Insert a Shape](#)
- [How to Format an Object](#)

5.5 How to Insert a Field with Variable Text

Step by Step

- 1) Drag **ToolBox > Dynamic Label** into the workspace to the desired position.
- 2) Select the desired type of the variable text from the list.
- 3) Select one of the following options:
 - If you want to insert a prefix before the variable text (Note, From, To, c/o, Sent, Pages), select the **Insert Prefix Label** check box.

- If you do not want to insert a prefix before the variable text, clear the **Insert Prefix Label** check box.
- 4) Click **OK**.
 - 5) Select **Properties ...** in the context menu of the variable text field.
 - 6) Select the desired type of **Alignment** for the text from the drop-down list.
 - 7) Select one of the following options for the size setting:
 - If you want manually adjust the size of the text field, select the value **Manual Size** in the **Automatic** drop-down list.
 - If you want the size of the text field to be automatically adapted to the text, select the value **Auto Size** in the **Automatic** drop-down list.
 - 8) If you want to select a **Back Color**, click on the adjacent button and then on the desired color, followed by **OK**.
 - 9) Select one of the following options for the **Back Style**:
 - If you want the background to be transparent, select the value **Transparent** in the **Back Style** drop-down list.
 - If you want the background to be opaque, select the value **Opaque** in the **Back Style** drop-down list.
 - 10) Select the desired **Border Style** from the drop-down list.
 - 11) If you want to change the font, click on the button next to **Font**.
 - a) Select the desired **Font** in the list.
 - b) Select the desired **Font style** in the list.
 - c) Select the desired **Size** in the list.
 - d) Click **OK**.
 - 12) If you want to select a **Fore Color**, click on the adjacent button and then on the desired color, followed by **OK**.
 - 13) Click **Save**.

Related Topics

- [How to Insert a Text Box](#)
- [How to Insert a Picture](#)
- [How to Insert a Shape](#)
- [How to Format an Object](#)

5.6 How to Insert a Picture

Step by Step

- 1) Drag **ToolBox > Picture** into the workspace to the desired position.
- 2) Click **Select Image**.
- 3) Select **File Type** in the drop-down list, click on the desired file and then on **Open**.
- 4) If you want to select a **Back Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 5) Select the desired **Border Style** from the drop-down list.
- 6) If you want to select a **Mask Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 7) Select one of the following options for the size setting:
 - If you want to retain the original size of the picture, select the value **Auto Resize** in the **Scale Mode** drop-down list.
 - If you want to then resize the picture while preserving its aspect ratio, select the value **Keep Aspect Ratio** in the **Scale Mode** drop-down list.
 - If you want to then resize the picture without preserving its aspect ratio, select the value **Stretch** in the **Scale Mode** drop-down list.
- 8) Click **Save**.

Related Topics

- [How to Insert a Text Box](#)
- [How to Insert a Field with Variable Text](#)
- [How to Insert a Shape](#)
- [How to Format an Object](#)

5.7 How to Insert a Shape

Step by Step

- 1) Drag **ToolBox > Shape** into the workspace to the desired position.
- 2) Select the desired **Shape** in the drop-down list.
- 3) If you selected **Rounded Rectangle** or **Rounded Square** as the shape, specify the width of the rounded shape in pixels:
 - a) Enter the desired value for the horizontal extension of the rounded shape under **Rounding X**.
 - b) Enter the desired value for the vertical extension of the rounded shape under **Rounding Y**.

- 4) If you want to select a **Back Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 5) Select one of the following options for the **Back Style**:
 - If you want the background to be transparent, select the value **Transparent** in the **Back Style** drop-down list.
 - If you want the background to be opaque, select the value **Opaque** in the **Back Style** drop-down list.
 - If you want to use a background pattern, select **Pattern** in the **Back Style** drop-down list and then select the desired **Back Hatch** in the drop-down list.
 - If you want to use a background image, select **Picture** in the **Back Style** drop-down list.
- 6) If you want to use a background image, click on the button next to Back Pattern, select **File Type** in the drop-down list, click on the desired file and then on **Open**.
- 7) Select one of the following options:
 - If you want the picture to be resized automatically to fit into the available space, select the value **Stretch** in the **Back Pattern Scale** drop-down list.
 - If there is sufficient space and you want to automatically insert multiple copies of the picture horizontally or vertically, select the value **Tile** in the **Back Pattern Scale** drop-down list.
- 8) If you want to select a **Border Color**, click on the adjacent button and then on the desired color, followed by **OK**.
- 9) Select the desired **Border Style** from the drop-down list.
- 10) Enter the desired **Border Width** in pixels.
- 11) Click **Save**.

Related Topics

- [How to Insert a Text Box](#)
- [How to Insert a Field with Variable Text](#)
- [How to Insert a Picture](#)
- [How to Format an Object](#)

5.8 How to Format an Object

Step by Step

- › In the workspace, select **Properties ...** from the context menu of the object, or double-click on the object entry in the **Document Explorer**.

Next steps

Perform the individual steps to format the object as described in the corresponding topic.

Related Topics

- [How to Insert a Text Box](#)
- [How to Insert a Field with Variable Text](#)
- [How to Insert a Picture](#)
- [How to Insert a Shape](#)

5.9 How to Select Multiple Objects at the Same Time

Step by Step

- › Hold down the `Ctrl` key while clicking on the desired objects one after the other.

Related Topics

- [How to Move an Object](#)
- [How to Align Objects](#)
- [How to Position Objects with Equidistant Spacing](#)
- [How to Center an Object on a Page](#)

5.10 How to Move an Object

Step by Step

- › Select one of the following options:
 - If you want to move a single object, drag the object to the desired location in the workspace (without using the handles at the corners or the middle of the edges).
 - If you want to move several objects, all of which are already selected, hold down the `Shift` key while dragging the objects to the desired location in the workspace.

Related Topics

- [How to Select Multiple Objects at the Same Time](#)

5.11 How to Expand or Reduce the Size of an Object

Prerequisites

- In a text box or a field with variable text, the value of **Automatic** is **Manual Size**.
- In a picture, the value of **Scale Mode** is **Keep Aspect Ratio** or **Stretch**.

Step by Step

- › Drag the object at a corner or the middle of any edge to the desired size.

5.12 How to Place an Object in the Foreground or Background

Step by Step

- › Select one of the following options in the context menu of the relevant conference participant:
 - **Bring To Front**
 - **Send To Back**

5.13 How to Align Objects

Prerequisites

- You have already selected all of the relevant objects together.

Step by Step

- › Select one of the following options:
 - If you want to align the objects with respect to a margin, click on **Left**, **Right**, **Top** or **Bottom** under **Layout > Align**.
 - If you want to align the objects with respect to the middle line, click on **Horizontal Center >** or **Vertical Center** under **LayoutAlign**.

Related Topics

- [How to Select Multiple Objects at the Same Time](#)

5.14 How to Position Objects with Equidistant Spacing

Prerequisites

- You have already selected all of the relevant objects together.

Step by Step

- › Under **Layout > Space Evenly**, click on **Horizontal** or **Down**.

Related Topics

- [How to Select Multiple Objects at the Same Time](#)

5.15 How to Center an Object on a Page

Step by Step

- › Select one of the following options:
 - If you want to center a single object, select the object and click on **Width** or **Height** under **Layout > Center On Page**.
 - If you want to center several objects, all of which are already selected, click on **Width >** or **Height** under **Layout Center On Page**.

Related Topics

- [How to Select Multiple Objects at the Same Time](#)

5.16 How to Display or Hide the Page Margins

Step by Step

- › Click on **View > Page Margins** to change the status.

5.17 How to Display or Hide the Grid

Step by Step

- › Click on **View > Grid Lines** to change the status.

5.18 How to Select the User Interface Language (Fax Cover Editor)

Step by Step

- 1) Click **File > Setup**
- 2) Select the language from the **Language** drop-down list.
- 3) Click **OK**.

5.19 How to Change the User Interface (Fax Cover Editor)

Step by Step

- 1) Click File > Setup**
- 2) Select the user interface with the desired appearance in the **Skin** drop-down list.**
- 3) Click **OK**.**

6 Fax Printer Driver

Fax Printer Driver enables you to send faxes from Windows applications.

Password

The password for Fax Printer Driver is the same as for myPortal for Desktop, myPortal for Outlook and myAgent as well as phone access to your voicemail box. You cannot change the password in Fax Printer Driver. The password can only be changed in the other mentioned applications or via the phone menu of the voicemail box.

Specifying Recipients

You can select a fax recipient as follows:

- By specifying the fax number
- By searching in directories

You can also combine both methods for multiple recipients.

Header Line

Your administrator can configure various header lines in the communication system, which you can then select when sending a fax.

Sender's Fax Number

You can specify which fax number is to be transmitted to the recipient as the sender. The setting remains in effect until you change it again.

Managing Fax Messages

For more information on how to work with fax messages (e.g., displaying a fax transmission report, resending, forwarding), see the following documents:

- myPortal for Desktop, User Guide
- myPortal for Outlook, User Guide

Sending faxes on Behalf of a Fax Group

As a member of a fax group, you can also send a fax message on behalf of the fax group. The setting remains in effect until you change it again.

Personal directory

You can use the same personal directory as in myPortal for Desktop.

Other Users

You can change the user, e.g., to use Fax Printer Driver at another workplace under your own name.

Related Topics

- [Fax Printer](#)

6.1 How to Send a Fax Message to a Fax Number

Prerequisites

- The document to be sent contains only TrueType fonts.
- You have changed your password in a UC client or at the phone menu of the voicemail box to at least 6 digits.

Step by Step

- 1) Select the menu item for printing in the relevant application, e.g., **File > Print** in Microsoft Word.
- 2) Select **CommunicationsClients Fax Printer** as the printer. The **Fax Printer** window opens.
- 3) Select the header line for the fax message:
 - a) Click on **Setup**.
 - b) Click on the **Fax Headlines** tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on **Save**.
- 4) If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on **Setup**.
 - b) Click on the **Cover Page** tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on **Save**.
- 5) If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on **Comment**.
 - b) Enter the **Cover Page Comment**.
 - c) Click on **Comment**.
- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on **Setup**.
 - b) Click on the **Fax Ph.** tab..

- c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
- d) Click on **Save**.
- 7) Enter the fax number of the recipient in canonical or dialable format.
- 8) Click on **+** to add this recipient to the fax message.
- 9) If you want to send the fax message to further recipients, click in the input field and repeat steps 7 through 8 accordingly.

INFO: You can also add further recipients by searching in a directory.

- 10) If you want to remove a recipient, proceed in the following steps:
 - a) Click in the list of **Recipients** on the desired entry.
 - b) Press the `Del` key.
- 11) Click on **Send**.

INFO: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

Related Topics

- [How to Send a Fax Message to Recipients Found by Searching Directories](#)
- [How to Change your Sender Fax Number](#)
- [How to Change Users](#)
- [Fax Cover Editor](#)

6.2 How to Send a Fax Message to Recipients Found by Searching Directories

Prerequisites

- The document to be sent contains only TrueType fonts.
- You have changed your password in a UC client or at the phone menu of the voicemail box to at least 6 digits.

Step by Step

- 1) Select the menu item for printing in the relevant application, e.g., **File > Print** in Microsoft Word.
- 2) Select **CommunicationsClients Fax Printer** as the printer. The **Fax Printer** window opens.

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How to Send a Fax Message to Recipients Found by Searching Directories

- 3) Select the header line for the fax message:
 - a) Click on **Setup**.
 - b) Click on the **Fax Headlines** tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on **Save**.
- 4) If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on **Setup**.
 - b) Click on the **Cover Page** tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on **Save**.
- 5) If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on **Comment**.
 - b) Enter the **Cover Page Comment**.
 - c) Click on **Comment**.
- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on **Setup**.
 - b) Click on the **Fax Ph.** tab..
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click on **Save**.
- 7) If relevant, click on **Options** to display the selection options of the directories to be searched.
- 8) Select which directories are to be included in the search by enabling or clearing the **Internal Directory**, **Personal Directory**, **External Directory** and **External Offline Directory** check boxes as required. If myPortal for Outlook has been started, even fax numbers in Outlook contacts can be included in the search.
- 9) Enter a name or fax number partially or fully and click on Search symbol. If your search returns a result, Fax Printer will display a hit list.
- 10) Select the check box with the fax number of the desired recipient in the Search Results list to add that recipient to the fax message.
- 11) If you want to send the fax to further recipients, click in the input field and repeat steps 9 through 10 accordingly.

INFO: You can also add further recipients by entering their fax numbers directly.

12) If you want to remove a recipient, proceed in the following steps:

- a) Click in the list of **Recipients** on the desired entry.
- b) Press the `Del` key.

13) Click on **Send**.

INFO: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

Related Topics

- [How to Send a Fax Message to a Fax Number](#)
- [How to Change your Sender Fax Number](#)
- [How to Change Users](#)
- [Fax Cover Editor](#)

6.3 Merge Fax

Fax Printer Driver can be used to send mail merge documents, e.g., from Microsoft Word, by Fax.

All examples in this section refer to Microsoft Word.

The merge fax information is contained in the mail merge documents in special fields. You can enter these fields under **Insert > Field...**, Field Name **Print** and then in the **Field codes** field:

- `PRINT BEGIN_MM` (required)
This field identifies the document as a merge fax and must be entered as the first position in the document.
- `PRINT identity='...'` (optional)
This field defines a designation for the respective recipient who appears in the mail merge panel of Fax Printer Driver when sending the fax. You can integrate fields from the recipient list of the mail merge document via merge fields within this `PRINT` field, e.g., as follows: `PRINT identity='{MERGEFIELD Last Name}, {MERGEFIELD First Name}'`.
- `PRINT recipient='...'` (required)
This field defines the respective recipients. You can also integrate fields from the recipient list of the mail merge document via merge fields within this `PRINT` field, e.g., as follows: `PRINT recipient='pn({MERGEFIELD`

Fax}}'.recipient can consist of the following comma-delimited elements whose values are specified in parentheses:

Element	Meaning
pn	Fax Number
sn	Last Name
gn	First Name
cn	Company
sc	Search For example, recipient='gn(natalie),sn(dubois),pn(12345),sc(gn,sn,pn)' searches the contacts for the first hit for 'Natalie Dubois' with the fax number 12345. Since the first name and last name are already specified, only the company name is updated via the search results.

6.3.1 How to Send a Merge Fax

Prerequisites

- You have created a mail merge document with fields for Fax Printer Driver, e.g., in Microsoft Word.
- The document to be sent contains only TrueType fonts.

Step by Step

- 1) Select the menu item in the corresponding application to print the mail merge document with the custom data in each case.
- 2) Select **CommunicationsClients Fax Printer** as the printer. The **Fax Printer** window opens.
- 3) Select the header line for the fax message:
 - a) Click on **Setup**.
 - b) Click on the **Fax Headlines** tab.
 - c) Click in the list of header lines on the desired header.
 - d) Click on **Save**.
- 4) If you want to send the fax message with a cover page, proceed as follows:
 - a) Click on **Setup**.
 - b) Click on the **Cover Page** tab.
 - c) Click on the desired cover page.
 - d) If you want to display the selected cover page, click on **Preview**.
 - e) Click on **Save**.

- 5) If you want to insert a comment in the **Note** field in the cover page, proceed in the following steps:
 - a) Click on **Comment**.
 - b) Enter the **Cover Page Comment**.
 - c) Click on **Comment**.
- 6) If you are a member of a fax group, proceed as follows to specify whether you are sending the fax on behalf of yourself or the fax group:
 - a) Click on **Setup**.
 - b) Click on the **Fax Ph.** tab..
 - c) In the **Sending documents on behalf of** drop-down list, select either the desired Fax Group or **Myself**.
 - d) Click on **Save**.
- 7) Click on **Send**.

INFO: If myPortal for Desktop or myPortal for Outlook is already open, a screen pop informs you whether the transmission succeeded or failed.

6.4 Controlling Fax Printer Driver from the Command Line

Fax Printer Driver allows you to control the sending of faxes from the command line.

Start the Fax Printer Driver from the command line by executing the file `<pathname>\HPOOFax.exe`. `<pathname>` specifies the name of the path where the executable is located.

Fax Printer Driver supports the following command line arguments:

- `/p "<filename>"` (required)
where `<filename>` indicates the full path and file name of the PostScript or TIFF file to be sent.
- `/noDelSource` (optional)
prevents the automatic deletion of the file by Fax Printer Driver.
- `/sid "<fax_number>"` (optional)
where `<fax_number>` specifies the sender's number.
- `/group "<group_name>"` (optional)
where `<fax_group>` indicates the name of the sender's fax group. Invalid group names are ignored.
- `/cp "<coverpage>"` (optional)
where `<coverpage>` indicates the full path and file name of the local cover page to be used.

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Controlling Fax Printer Driver from the Command Line

- `/cp "cpp:<coverpage>"` (optional)
where `<coverpage>` indicates the name of the central fax cover page to be used.
- `/hid "<header_line_id>"` (optional)
where `<header_line_id>` indicates the system header line to be used.
- `/no_warning` (optional)
prevents the output of error messages because of invalid command line arguments.
- `/recipient <recipient_string>` (optional)
where `<recipient_string>` indicates the recipient of the fax.
`<recipient_string>` can consist of the following semicolon-delimited elements whose values are enclosed in single quotes:

Element	Meaning
<code>pn=</code>	Fax Number
<code>sn=</code>	Last Name
<code>gn=</code>	First Name
<code>cn=</code>	Company
<code>sc=</code>	Search For example, <code>/recipient ph="12345";sc="ph"</code> will find the first occurrence of the fax number 12345.

If you do not specify `/recipient "<recipient_string>"`, you can select a recipient in the Fax Printer Driver window.

- `/creds "<credentials>"` (optional)
where `<credentials>` indicates the credentials to be used for login.
`<credentials>` consists of the following elements, separated by semicolons:

Element	Meaning
<code>user=</code>	User name
<code>pwd=</code>	Password
<code>svr=</code>	IP address of the system

If you do not specify `/creds "<credentials>"`, Fax Printer Driver uses the credentials last used.

- `/autostart` (optional)
prevents the display of the Fax Printer Driver dialog and immediately starts the sending of the fax if a recipient has been specified in `recipient "<recipient_string>"`.

Example

```
"C:\Program Files\CommunicationsClients\FaxPrinter\HPOOFax.exe" /p "D:\fax\document.ps" /noDelSource /sid "+4989700798765" /group "A-Team" /cp "cov01.ocp" /
```

```
hlid "01" /recipient pn="12345";sc="pn" /  
creds "user=101;pwd=1234;svr=192.10.1.10" /autostart
```

6.5 How to Change your Sender Fax Number

Prerequisites

- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click on **Setup**.
- 2) Click on the **Fax Ph.** tab..
- 3) Enter the **Sender's Fax Number**.
- 4) Click on **Save**.

Related Topics

- [How to Send a Fax Message to a Fax Number](#)
- [How to Send a Fax Message to Recipients Found by Searching Directories](#)

6.6 How to Invoke the Fax Cover Editor from the Fax Printer Driver

Prerequisites

- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click **Setup**.
- 2) Click on the **Cover Page** tab.
- 3) Click **New**.

Related Topics

- [How to Start the Fax Cover Editor](#)

6.7 How to Add a Personal Contact

Prerequisites

- If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.
- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click on **Personal**.
- 2) Click on **Add**.
- 3) Enter the contact data in the **Add Contact** window.
- 4) Click on **Save**.

Related Topics

- [How to Edit a Personal Contact](#)
- [How to Delete a Personal Contact](#)

6.8 How to Edit a Personal Contact

Prerequisites

- If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.
- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click on **Personal**.
- 2) Click on the relevant personal contact.
- 3) Click on **Edit**.
- 4) Edit the contact data in the **Edit Contact** window.
- 5) Click on **Save**.

Related Topics

- [How to Add a Personal Contact](#)
- [How to Delete a Personal Contact](#)

6.9 How to Delete a Personal Contact

Prerequisites

- If you are using myPortal for Desktop: the importing of Outlook contacts at startup is disabled in myPortal for Desktop.
- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click on **Personal**.
- 2) Click on the relevant personal contact.
- 3) Click on **Delete**.

Related Topics

- [How to Add a Personal Contact](#)
- [How to Edit a Personal Contact](#)

6.10 How to Change Users

Prerequisites

- The Fax Printer window is open; see [How to Send a Fax Message to a Fax Number](#).

Step by Step

- 1) Click on **Setup**.
- 2) Click on **Change User**.
- 3) Enter the **User Name**. This is usually your call number. If you have any questions, please contact the administrator of your communication system.
- 4) Enter your **Password**. The default password when logging on for the first time is 1234. Otherwise, contact the administrator of your communication system.
- 5) If you want to use Fax Printer Driver with an automatic login in the future, enable the **Save Password** check box. The Login window will then no longer be displayed. You can change this option at any time.

NOTICE: You should use the automatic login only if you are certain that no-one else has access to your user account. Otherwise, unauthorized users could, for example, potentially access your voicemails and fax messages or redirect your station number to external toll-based destinations.

- 6) If the IP address or the name of the UC Booster solution (UC Booster Card or UC Booster Server) does not appear in the **Server IP** field, enter it in that field.
- 7) Click on **Login**, followed by **Save**.

Related Topics

- [How to Send a Fax Message to a Fax Number](#)
- [How to Send a Fax Message to Recipients Found by Searching Directories](#)

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